

As students at TU Braunschweig, the student body provides you with a semester ticket. The semester ticket is based on the solidarity model. By all students purchasing the ticket, affordable provision of the semester ticket is made possible in the first place.

**Starting from the winter semester 2024/2025, students of TU Braunschweig will receive the Germany semester ticket. With this, you can use public transportation and regional transport throughout Germany for free. The Germany semester ticket is issued for each semester. Monthly cancellation, as with the upgrade to the Germany ticket, is not possible.**

Get your Germany semester ticket now!

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## Short and Sweet

- The Germany semester ticket will be issued as a digital semester ticket and can be accessed with an internet-enabled mobile device (e.g., a smartphone).
- **The TU card or your student ID will no longer serve as a valid ticket.**
- In the exceptional case that you do not have a mobile device, you can apply for a separate chip card for the Germany semester ticket from the AStA.
- To prevent the Germany semester ticket from not being displayed due to lack of internet reception (e.g., on a train), you can also load it into a wallet. A short guide on how to access your Germany semester ticket can be found below.
- Please note that the Germany semester ticket is only valid in conjunction with an official photo ID.
- If you have any questions about the semester ticket, feel free to contact our mobility coordinator ([fvag@tu-braunschweig.de](mailto:fvag@tu-braunschweig.de)).

Coverage Area Starting from the winter semester 2024/2025, you can use local trains such as RB, RE, and S-Bahn trains (SPNV) as well as additional public transportation like buses, trams, subways, etc. (ÖPNV) throughout Germany. Detailed information about the coverage area can be found on this website:

<https://www.bahn.de/fag/deutschlandticket-verkehrsmittel-deutschland>

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## Instructions for Accessing the Germany Semester Ticket

1. **Login via the Website** Access the ticket through the following link: Retrieve Germany Semester Ticket. The familiar TU Braunschweig login page will appear first. Log in here with your TU Braunschweig credentials.

Attention doctoral students: y-number is required for registration. Please check *"I am a doctoral student at the TU and cannot activate my semester ticket, what can I do?"* at the end of this document.

2. **Campus Portal** If you have an active ticket, it will now be displayed. If your ticket is not yet valid because the new semester has not started, it will look like the image above.

3. **Click on the Ticket** Your ticket will be displayed as a QR code once it is valid. Otherwise, it will look like the image above.
4. **Add to Wallet** Further down, there are buttons to add the ticket to your smartphone wallet (Android/iOS). We recommend using the wallet, as the ticket will then be available offline.

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Here we answer the most frequently asked questions about the semester ticket:

### **I don't want to install apps on my phone. What alternatives do I have?**

To access the semester ticket, you don't need to install an app. Simply log in here with your TU login, and the ticket will be displayed immediately. You also have the option to add the ticket to your mobile wallet.

### **I don't have the ability to use the mobile ticket. Can I still use the Germany semester ticket?**

For those who do not own a mobile, internet-enabled device, you can apply for a chip card for the Germany semester ticket at the AStA Service. To apply for the chip card, we need the following from you:

- A certificate of enrolment from TU Braunschweig (WiSe 2024/2025)
- The [application form](#) (completed and signed)

Please submit everything directly to the AStA Service during opening hours or send it to [asta-service@tu-braunschweig.de](mailto:asta-service@tu-braunschweig.de). We only process legible scans. Photos or poorly readable documents will be rejected.

The following should be noted when applying for a chip card:

- The mobile ticket will be deleted during the process and will no longer be available.
- The chip card will likely need to be ordered anew each semester.
- It can take up to four weeks from the order until the card is shipped.

Like the Germany semester ticket on your phone, the chip card is only valid in conjunction with a valid photo ID. Since we cannot guarantee that the cards will arrive before the start of the semester, we can issue you a temporary certificate, which is only valid in the first month of WiSe 24/25 and exclusively for travel on local transport within Lower Saxony/Bremen.

The certificate must be presented in its original form during a control and is only valid in conjunction with a valid student ID. Since we do not send this certificate but only issue it on-site, it is advisable to come directly to the AStA Service. This certificate is issued exclusively in connection with the application for a chip card and is only valid with the signature of the card applicant and the AStA.

## Which means of transport can I use with the Germany semester ticket?

The Germany semester ticket is a discounted Germany ticket. With it, you can use all public transportation in Germany (generally not long-distance travel, with a few exceptions). Sometimes even beyond state borders.

You can find a detailed explanation here: <https://www.bahn.de/faq/deutschlandticket-verkehrsmittel-deutschland>.

## Can other people travel with me on my Germany semester ticket?

No, other people cannot travel with you. The Germany semester ticket is non-transferable and only valid for the registered person.

## What are the rules for bicycle transportation?

Bicycle transportation is not included in the Germany semester ticket. A separate ticket must be purchased for this. Please inform yourself before your trip through which tariff zones you will be traveling, and which bicycle ticket is required. There is no obligation to transport bicycles on any means of transport, meaning the conductor can deny you transportation, e.g., due to space constraints. Generally, strollers and wheelchairs have priority over bicycles. There are peak times for bicycle transportation on some routes. Group trips with bicycles may need to be registered in advance. Please check with the respective operators in a timely manner.

## I forgot my Germany semester ticket. Can I still travel?

Not really, as you do not have a valid ticket and there are no replacement documents. If you are caught without a valid Germany semester ticket, you must pay the applicable fare surcharge. However, if you had a valid Germany semester ticket at the time of the check but simply did not have it with you (e.g., you left your smartphone at home), you can avoid the fare surcharge by presenting your valid Germany semester ticket at an appropriate location later. However, a processing fee will still be charged.

## How is the refund regulated?

All detailed information on semester ticket refunds can be found here: <https://astatubs.de/fahrrad-und-verkehr/semesterticket/semesterticket-rueckerstattung.html>.

## What data is transmitted to the ticket provider?

Only data relevant to the Germany semester ticket:

- First name
- Last name
- Date of birth
- Matriculation number
- Current semester ticket period
- Future semester ticket period (if re-registered)

## **I am a doctoral student at the TU and cannot activate my semester ticket, what can I do?**

Doctoral students may not be able to activate their y-number because they can use the services relevant to them with their employee ID. It is not possible to activate the semester ticket via the employee ID; this is only possible via the y-number.

The y-number must be activated once after enrolment via the page <https://www.tu-braunschweig.de/it/self-service/erstsemester/y-nummer-freischalten>

This is the only way to create the account in the GITZ database and assign a password.

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## **Tariff Regulations and Conditions of Carriage for the Germany Semester Ticket**

The tariff regulations for the Germany semester ticket are governed by the tariff regulations for the Germany ticket (sections 1.8 and 2.4). In addition to the current tariff regulations for the Germany ticket, the respective conditions of carriage of the participating rail and other local and regional public transportation companies (excluding long-distance providers) apply.

## **Passenger Rights for the Germany Semester Ticket**

The Germany semester ticket is considered a significantly discounted season ticket. Accordingly, if you experience a delay of 60 minutes or more to your destination, you can claim a flat-rate compensation of €1.50. However, please note that amounts under €4 will not be paid out. Therefore, you need to accumulate 3 delays over the course of the semester. Additionally, it should be noted that a maximum of 25% of the price of the Germany semester ticket can be reimbursed. Claims can be made up to 1 year retrospectively.